

**DAWIN NG**

**UX DESIGNER**

Singapore PR

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## DESIGN TOOLS

Adobe XD  
Axure RP 9  
Sketch  
InVision  
Principle  
Adobe Illustrator  
Adobe Photoshop  
Adobe After Effect  
Figma

## USER-CENTERED METHODS

User Research  
Competitive Analysis  
Comparative Analysis  
Storyboarding  
Information Architecture  
Card Sorting  
Wireframing  
Prototyping  
Usability Testing

## LANGUAGES

English (Professional)  
Mandarin (Proficient)  
Cantonese (Beginner)  
Malaya (Beginner)

## PROJECTS

- **Sberbank Russia** - mobile responsive microsite for the largest Russian bank's airport lounge benefit programs.
- **Mastercard Europe** - mobile responsive aggregator website for the airport fast lane online booking service.
- **Visa Latin America** - mobile app for wide-ranging airport services and in-app purchase.

## WORK EXPERIENCE

### DragonPass APAC Pte Ltd | UX/UI Designer

Apr 2020 – Current

- Work cross-functionally with product and engineering partners to understand business requirements and technical constraints of various projects.
- Responsible for the whole design flow from product ideation to pixel.
- Involved in the product testing process, e.g. UAT phase.
- Collaborate closely with cross-region teams in the UK, China and Singapore.

### Softing Singapore Pte Ltd | Operations Executive

Jan 2015 – Apr 2019

- Improved customer orders OTD from 74% to 95%
- Production planning for customer orders to the manufacturing operation

### Nanyang Technological University | Project Officer & Researcher

Sep 2011 - Dec 2014

- Research work on ESCA to analyse the surface chemistry of various materials and compounds.

## EDUCATION

- **LASALLE College of the Arts**  
User Experience & User Interface Program, 2019
- **Interaction Design Foundation**  
Certificate in Human-Computer Interaction (HCI), 2019
- **Nanyang Technological University**  
Bachelor of Science (Hons) in Applied Physics, 2007-2011